



**DNP** DO  
NOT  
PAY

BUREAU OF THE FISCAL SERVICE

# Do Not Pay Business Center

## Fiscal Service Advisory Council

Dominique McCreary

June 3, 2015

# Agenda

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- Goals
- Background
- Tools Throughout the Payment Cycle
- Onboarding
- Success Stories
- Q & A



# DNP's Goals

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- Provide clear and understandable information regarding the root cause and impact of improper payments to federally funded agency programs.
- Provide timely, accurate information that can be acted upon to aid in Agency verification processes.
- Equip Agencies with the tools and analytics for informed decision making.



# DNP Background

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- Why was Do Not Pay Business Center established?
- What is our mission?
- The DNP Commitment



# OMB Circular A-123: Appendix C

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- Causes of Improper Payments
  1. Documentation and Administrative Errors
  2. Authentication and Medical Necessity Errors
  3. Verification Errors

# Improper Payments



**\$125 billion in  
improper  
payments issued  
in FY 2014**

## The Problem

All improper payments degrade the integrity of government programs

Reducing improper payments is a top priority

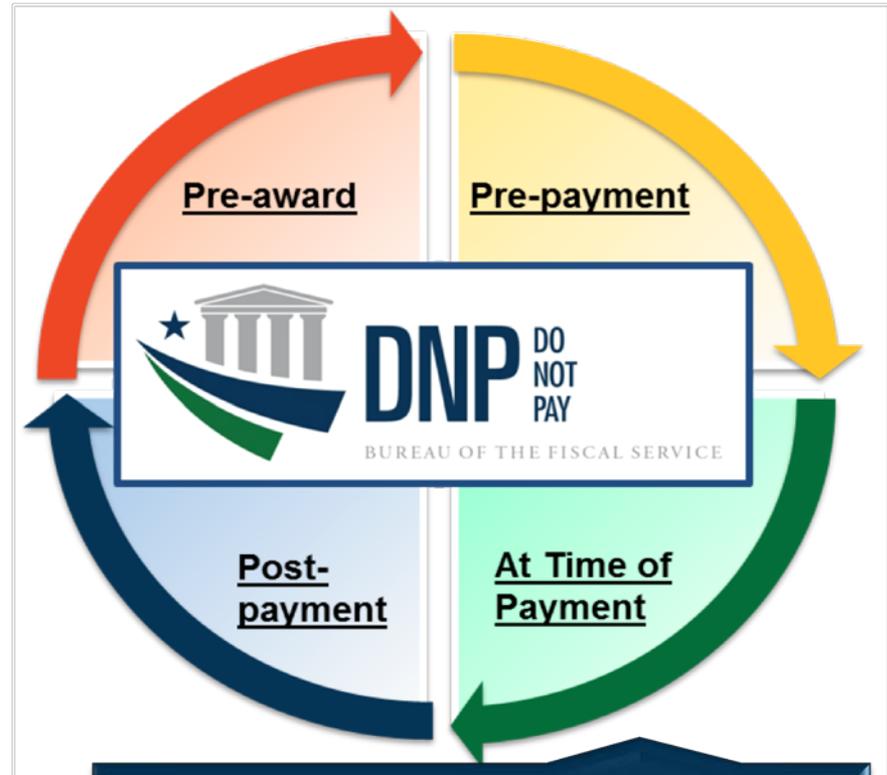
Not all improper payments represent a loss to the government and not all improper payments are fraudulent

# DNP - A Tool in an Agency's Toolbox



**\$125 billion in improper payments issued in FY 2014**

**The Problem**



**(part of) The Solution**

# Your New Toolbox

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# Multi-functional Analytics Tool

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*One tool supporting an agency's business processes and financial management controls*



Online Search

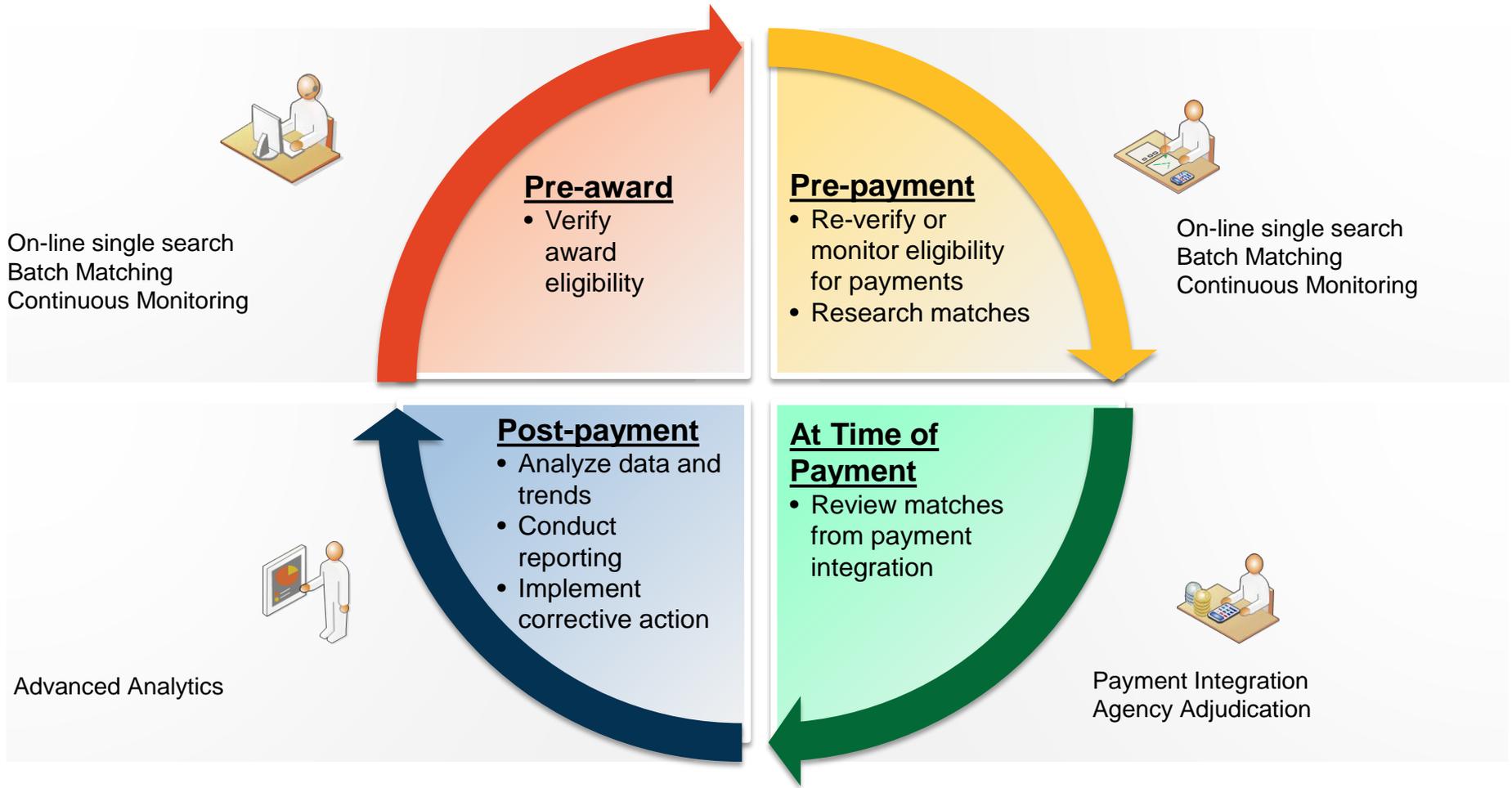
Batch Matching

Continuous Monitoring

Payment Integration

Advanced Analytics

# DNP throughout the Payment Lifecycle



# It's a Partnership - DNP

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## Role and Responsibility

- Provide a centralized system that agencies can use to determine whether a payment is proper or improper
  - more and better quality data
  - continuous system development
  - service enhancements
- DNP does not:
  - inform an agency whether a payment is proper or improper
  - stop payments UNLESS they are approved/established in conjunction with agency

# It's a Partnership - Federal Agency

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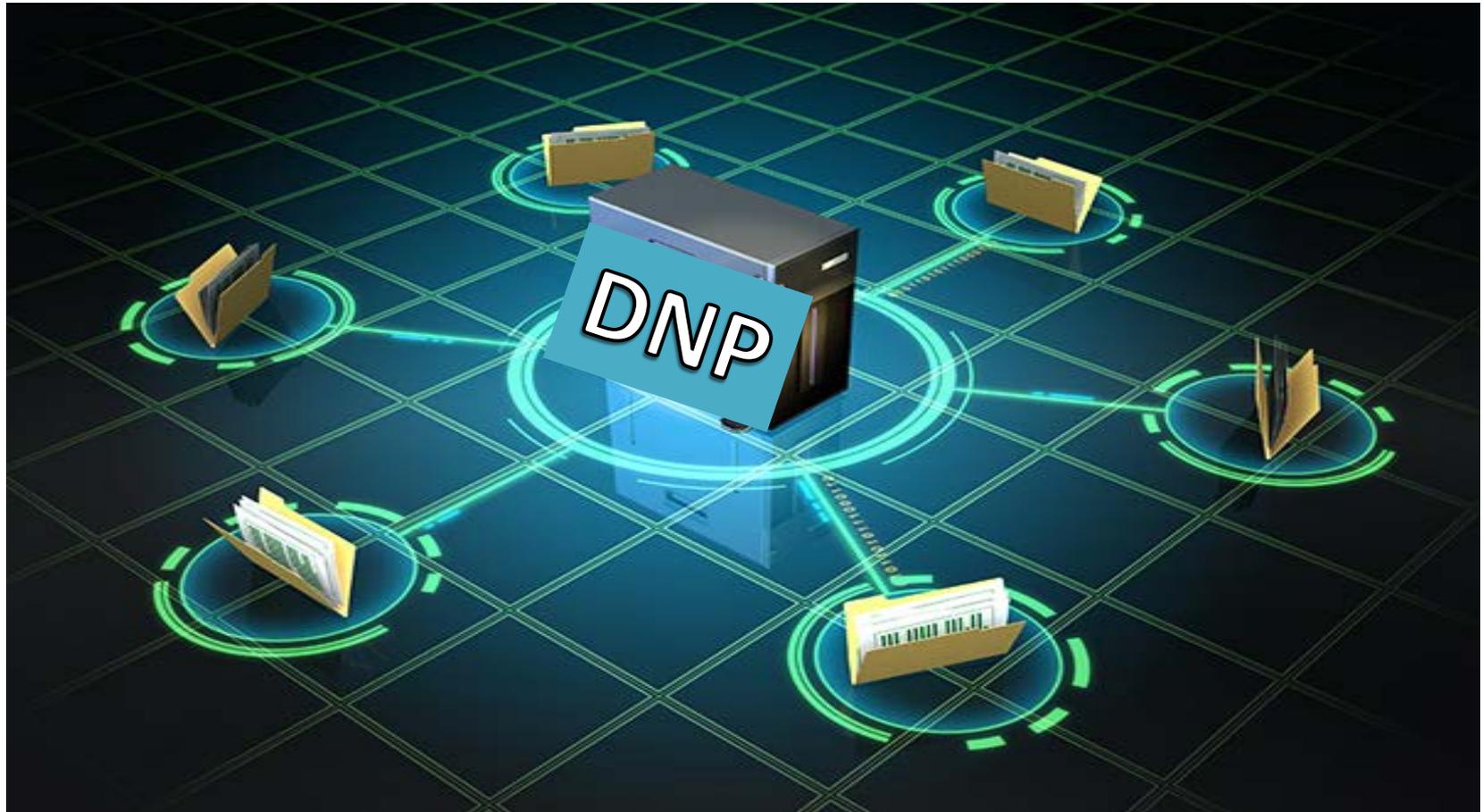
## Role and Responsibility

- Adjudication - the process by which agencies review the results of matches received from DNP and determine whether a payment is proper or improper.
- Determination of “proper vs. improper” are made consistent with existing laws, regulations, and guidance related to those particular payments.
- Agencies can work with DNP to establish business and stop payment rules.

# One-stop Data Shop

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*Search multiple data sources in one easy-to-access online location*



# Data Sources Currently Available

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- Credit Alert Verification Reporting System (CAIVRS) Restricted [SBA]
  - Identify individual as a delinquent Federal Borrower
- Death Master File (DMF) Public [SSA]
  - Verify whether an individual that is receiving unemployment payments is still living
- List of Excluded Individuals & Entities (LEIE) Public [HHS]
  - Identify providers, individuals, or vendors that are excluded from doing further business with the government or should be subject to more oversight based on past performance
- Office of Foreign Assets Control (OFAC) Public [Treasury]
  - Identify if individuals and companies are owned and controlled by targeted foreign countries
- System for Award Management (SAM) Entity Registration Records, Restricted [GSA]
  - Identify providers, individuals, or vendors that are excluded from doing further business with the government or should be subject to more oversight based on past performance
- SAM Exclusion Records Public & Restricted [GSA]
  - Identify providers, individuals, or vendors that are excluded from doing further business with the government or should be subject to more oversight based on past performance
- Treasury's Offset Program (TOP) Debt Check, Restricted [Treasury]
  - Identify vendors that owe federal non-tax debt and ensure vendors that owe debts are paid via the Treasury Offset process

# Current Usage of DNP

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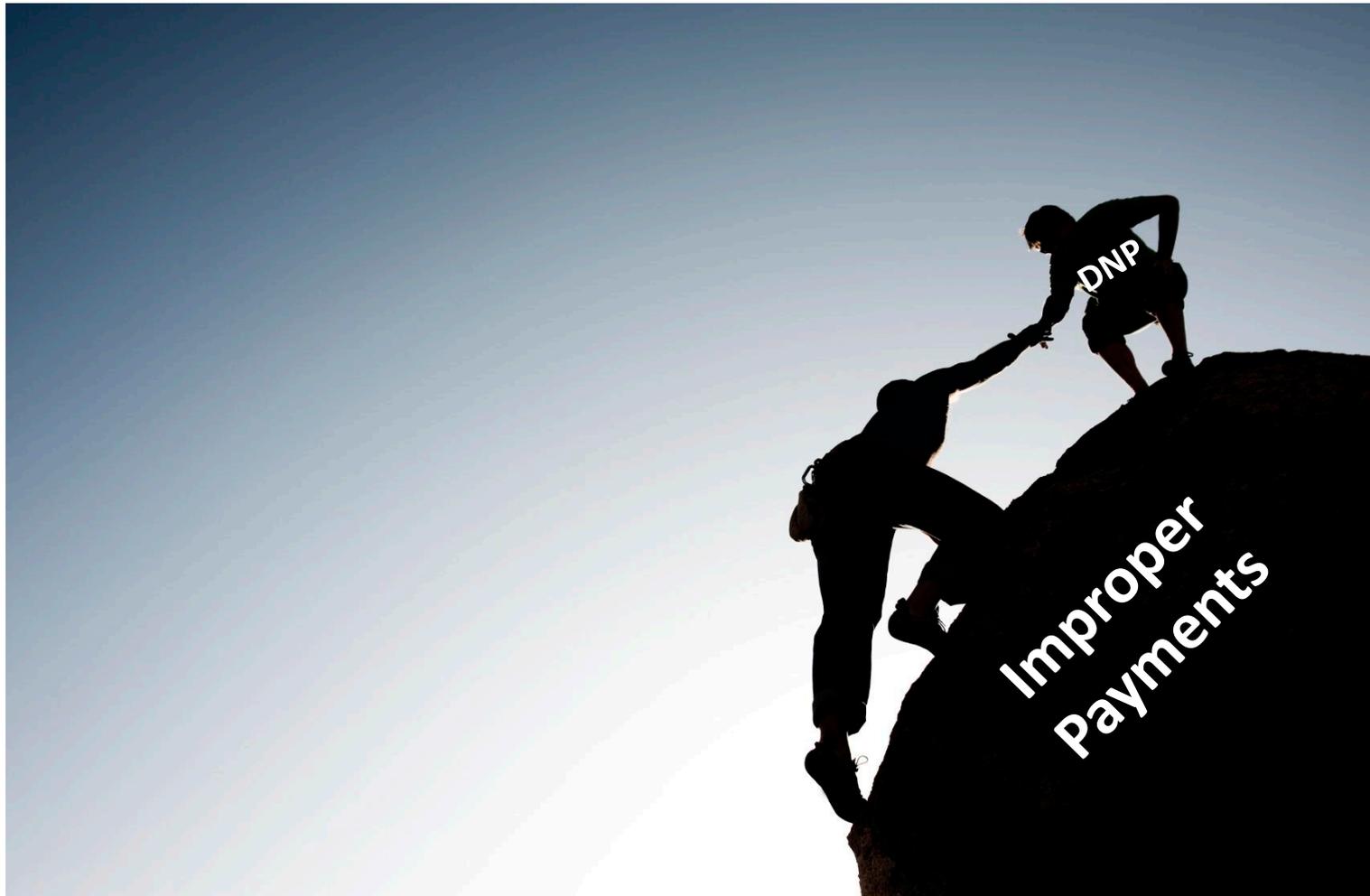
## Agencies use the data sources in many ways and in combination of the five ways:

- Traditional Onboarding Process
  - Portal (Batch, Con Mon, and single on line search)
  - Advanced Analytics
- Payment Integration Process
  - Matches the payments you already send to Treasury and provides results in the Portal
- Treasury’s Automated Standard Application for Payments (ASAP)
  - DNP is integrated with ASAP
- Treasury’s Invoicing Processing Platform (IPP)
  - DNP is integrated with IPP
- Shared Service Providers (SSP)
  - Some SSPs (e.g., Treasury’s Administrative Resource Center (ARC)) call DNP on your behalf

# But I Have a Pre-award/Payment Process

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**With DNP you have....**



# Other Agencies Are Finding Success and So Can You!

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- **Payments are being identified, stopped or recovered based on DNP matches**
- **Agencies are preventing future improper payments with DNP's help**
  - Contract applicant identified on SAM Exclusion Records Restricted using DNP continuous monitoring was removed from an agency's approved vendor list



## Top 10 Tech Innovations That Will Transform Society and Governance



“New technologies can have revolutionary impacts with widespread and unexpected benefits. Technology can also serve as a tool to enable governments to better serve their citizens.”

### #8 – Do Not Pay Portal

<http://www.brookings.edu/blogs/techtank/posts/2014/12/22-techtank-top-innovations-2014>

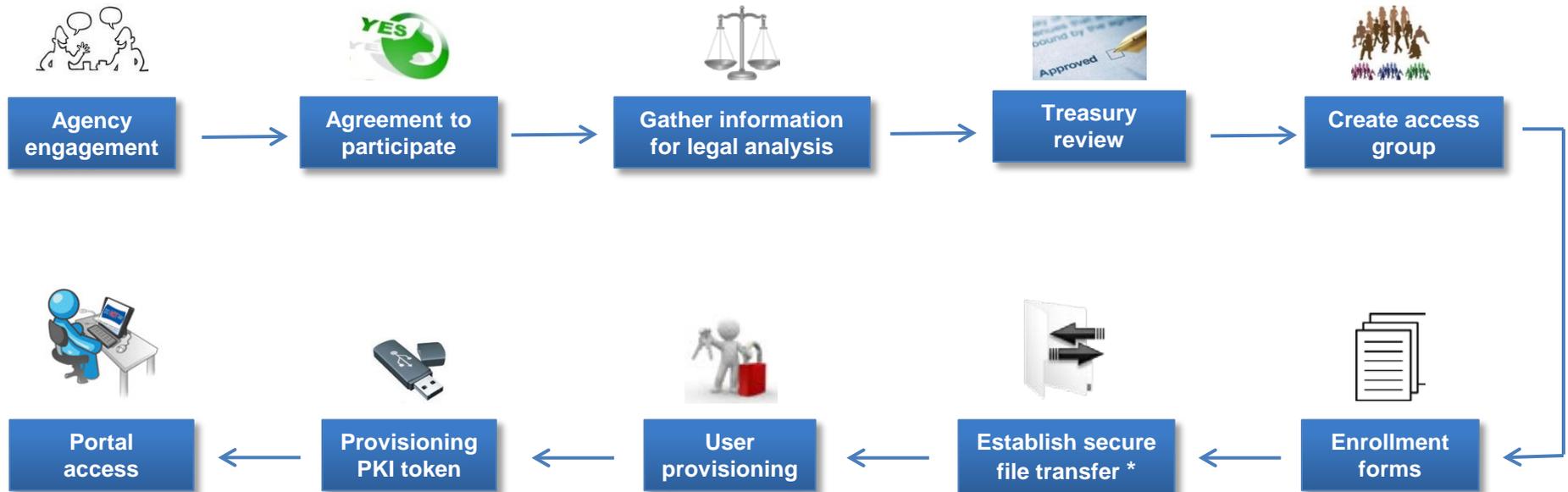


# Getting Started - Onboarding

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# Portal Onboarding Process



\* Applicable to Batch and ConMon onboarding

# Agency Adjudication Process

Determine and identify  
“proper” or “improper”

DNP identifies conclusive, probable  
and possible matches

Ensure alignment with  
existing process and  
mission

Agency notified of matches  
and logs onto portal

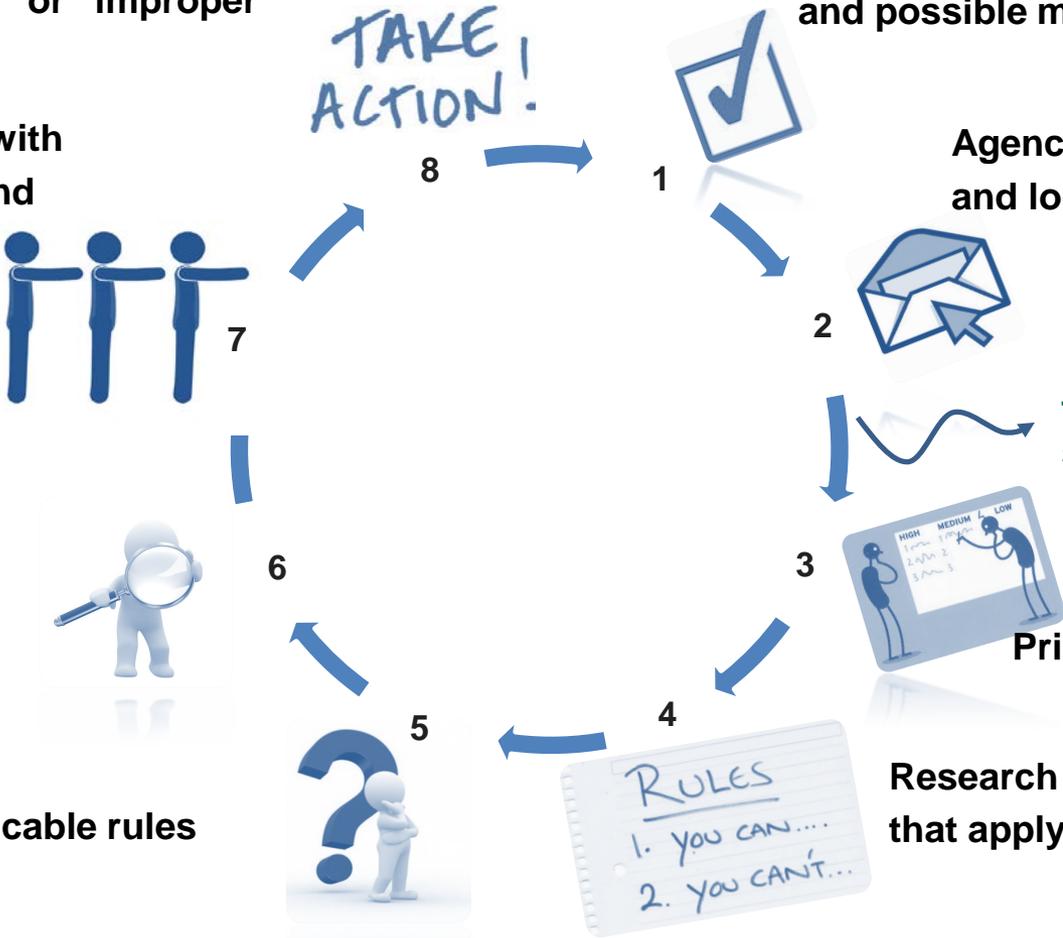
Investigate further,  
confirm matches &  
document decision

DNP suggests the  
following steps to  
successful adjudication

Apply applicable rules

Prioritize critical matches

Research internal business rules  
that apply to matches



# Business Process Mapping

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## Helping to strengthen Government-wide Financial Management Controls on Payments

- Methodology – Review Current Processes
- Analyze Components
- Expected Outcomes



# Questions

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# Contact Information

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