



KFC Customer Advisory Board

Kansas City Customer Advisory Board
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PLANNING FOR THE FUTURE

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Payment Management Mission and Vision

Mission

To provide unparalleled payment and post-payment services to the American public on behalf of Federal Agencies

Vision

World class, efficient delivery of Federal Government payment and post-payment services for our customers.

Payment Management will accomplish our vision through efficient use of resources; continuous improvement in operations characterized by the sharing and use of best practices; strategic partnership with our customers and stakeholders; and the effective use of contractors, fiscal agents and financial agents. Payment management employees are dedicated to this vision and are equipped with the tools and training necessary to make it a reality.





Tactical Goals

- 90% of all Treasury payments are EFT (current EFT rate is 82%).
- The organization and production model are aligned with decreased check volume and other upcoming changes in the payment business.
- Operational best practices are utilized in all payment, claims and reclamation processes, resulting in a highly effective and efficient organization.
- Sound disbursement policies and procedures guide governmentwide payment processing.
- Hardware and software technology results in highly effective and efficient payment and post-payment production.
- State-of-the-art e-commerce solutions for transactions involving Government payments.
- Effective oversight of NTDO payments and sound business reasons for those payments not being disbursed by FMS.





3-5 Year Environment

- All Electronic Treasury
- Declining Check Volumes
- PAM and Decommissioned Legacy Payment Systems
- New RFC and HQ Configurations
- Streamlined Post Payment Processes
- New Call Center Configuration
- Non-Treasury Disbursed Offices – Payment Conversions to the RFCs
- Increasing focus on e-commerce, transparency, and improper payments across the Government.





All Electronic Treasury

- Non-Tax Payments
 - Issued 31 CFR 208 in December 2010
 - Requires EFT for all new enrollees by May 2011
 - Requires EFT for all existing payees by March 2013
 - Limits EFT waivers
 - Applies to all payments except tax payments
 - Benefit and Retirement
 - Salary
 - Vendor/Miscellaneous
 - Domestic and International
 - Go Direct Campaign (For Benefit and Retirement Payments - Direct Deposit and Direct Express)
 - Medical Payment Effort
 - US Debit Card (For Non-Benefit Payments)
- Tax Refund Payments
 - Pilot with Green Dot
 - Pilot with ADP





E-Commerce

- Electronic Purchase to Pay Processing
- Electronic Intragovernmental Transaction Processing





Electronic Invoicing and Payment Processing (EIPP)



Treasury FIT_003

Solution Attributes

- Creates standard capture mechanisms for supplier invoice data (i.e., through either an electronic invoice record or on-line entry)
- Is flexible for agencies with existing EIPP solutions
- Offers capabilities for agencies without existing EIPP solutions
- Establishes and enforces data standardization (e.g., terms, definitions)
- Improves process efficiency





Intra-Governmental (IG) Transactions



Solution Attributes

- Establishes a unified approach all transaction types (i.e., buy/sell, transfers, fiduciary, benefits)
- Creates a single authoritative information source
- Synchronizes business partner accounting events, including timing
- Establishes and enforces data standardization (e.g., terms, definitions)
- Captures monthly agency generated accruals and reversals
- Addresses government-wide material weakness finding as well as improves process efficiency





Internet Payment Platform

- **Internet Payment Platform Upgrades**
 - **Vendor Transactions**
 - CCR Integration
 - Improve agency and vendor enrollment processes
 - Governmentwide standards
 - **Intra-governmental Transactions**
 - Incorporate new IAA and intra-governmental transactions
 - Build automated interface to IPAC





Internet Payment Platform Standards Pilot

- A Federal government standard for electronic vendor inbound invoices and data exchange between agencies and a common portal
- Supports data standardization to ease vendor and agency adoption, including developing interfaces or integrating with existing systems



centralizing
payment information

internet payment platform





Transparency

- **Payment Information Repository**
 - Will take payment information from FMS payment systems and NTDO systems to populate the PIR database.
 - Will provide payment information to USASpending.gov to match payment data with procurement data.
 - Limited procurement data will be added to the PAM standard format to enable the link.
 - Provide capability for NTDOs to report into GWA (TAS-BETC Data).
 - Provide capability for NTDOs to reconcile their book balances with the bank balances processed by the FRB.





Payment Information Repository (PIR)

- A central source of Federal payment (i.e., outlay) information
- Support audited, reliable, and timely payment information for government-wide accounting and transparency initiatives

Top 10 Prime Awards in FY 2010

1. Contract: DEFENSE, Department of: MDA90603C0010 General Health Care Services (Q201)	\$3,066,052,747	
2. Contract: DEFENSE, Department of: MDA90603C0011 General Health Care Services (Q201)	\$2,867,907,031	
3. Contract: DEFENSE, Department of: DAAA0902D0007-0159 Logistics Support Services (R706)	\$2,832,825,464	

← Before PIR

After PIR →

Top 10 Prime Awards in FY 2010

1. Contract: DEFENSE, Department of: MDA90603C0010 General Health Care Services (Q201)	Obligated: \$3,052,964,071 Paid: \$358,256,001	
2. Contract: DEFENSE, Department of: MDA90603C0011 General Health Care Services (Q201)	Obligated: \$2,724,003,168 Paid: \$123,445,234	
3. Contract: DEFENSE, Department of: MDA90603C0009 General Health Care Services (Q201)	Obligated: \$2,629,004,452 Paid: \$1,396,092,122	



Other Upcoming Changes

- **OFAC Screening**
 - **Agency Certifying Officer Responsibilities**
 - **TFM**
 - **International Payments (ITS.gov and IAT Transactions)**
- **Death Match Database**
- **Imprest Funds**
- **“CFO Letter” (payments)**
 - **PAM Standard Format Requirement**
 - **ASAP and ITS.gov Format Changes**
- **Automated Reclamations**
- **Re-architecture of Post-Payment Systems**





NTDO Project

- **Upcoming Payment Issues for NTDOs**
 - Add TAS/BETC to all payment transactions
 - Report into the Payment Information Repository
 - OFAC screening
 - Debt offsets
 - Suppression of SSNs in payment records
 - Potential changes due to new straight through processing for the TGA.
- All NTDOs will need to implement these requirements.
- Or, NTDOs may use FMS as their payment processor.
- FMS will be meeting with all NTDOs to discuss these requirements.





Payment Management Study

- **Streamline PM operations;**
- **Increase resiliency of systems;**
- **Eliminate redundancy of systems;**
- **Appropriately size and locate PM operations given future projections of payment volumes and identified process efficiencies;**
- **Provide a clear, ordered path for achieving the end state recommendation.**





QUESTIONS?

