



**Customer Advisory Board (CAB) Meeting**  
**Kansas City, Missouri**  
**July 27 – 28, 2011**

**Wednesday, July 27, 2011**

- 8:00 – 8:30      Registration & Continental Breakfast**
- 8:30 – 9:00      Welcome Remarks & Introductions**  
Gloria Owens, EPA, CAB Chair  
CAB Member Introductions  
Gary Beets, Regional Director, KFC
- Approval of February 2011 meeting minutes**
- 9:00 - 10:00      Payment Application Modernization (PAM)**  
Jesse Chavez & Donna Morgan, PAM Project Team, KFC
- 10:00 –10:30      *Morning Break & Group Photo***
- 10:30 – 11:15      All Electronic Treasury Initiative**  
Matthew Helfrich, EFT Strategy Division, FMS
- 11:15 – 11:45      Debt Management Services (DMS), Treasury Offset Program (TOP)**  
Horace Tate, Treasury Offset Division, FMS
- 11:45 - 1:15      *Lunch***
- 1:15 – 2:15      Vanguard Award Ceremony and Reception**
- 2:15 - 2:30      *Afternoon Break***
- 2:30 - 3:15      Treasury Check Information System (TCIS), System Enhancements & Agency Reporting**  
Dawn Johns & Brian Pichler, Check Claims Branch, FMS
- 3:15 – 4:00      Regional Financial Center Updates**  
Susan Robinson, Deputy Director, Executive Branch  
Francie Abbott, Manager, Financial Services & Support Branch  
Cynthia Sheppard, Manager, Information Systems & Support Branch  
Irene Huskey, Manager, Payment Management Operations Branch  
Ethan Cole, Manager, Administrative Management Branch
- 4:00 – 4:15      Wrap Up**
- 4:30 - 6:30      Group event (optional) - O'Dowd's Restaurant on the Country Club Plaza**



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- 8:00 - 8:30**      **Registration & Continental Breakfast**
- 8:30 - 9:15**      **Internet Payment Platform (IPP), Electronic Invoices**  
Paul Lionikis, Federal Reserve Bank of Boston  
Debbie Carder, Bureau of Public Debt
- 9:15 – 10:15**    **Agency Updates**  
CAB Members
- 10:15 – 10:30**   *Morning Break*
- 10:30 – 11:30**   **Transaction Reporting System (TRS), Collection Tools & CA\$HLINK II Decommissioning**  
Stan Frye, TRS Product Manager, PNC Bank
- 11:30 – 1:00**    *Lunch*
- 1:00 – 1:45**      **Governmentwide Accounting (GWA) & Reporting Modernization Update**  
Keith Jarboe, Governmentwide Accounting, FMS
- 1:45 – 2:00**      *Afternoon Break*
- 2:00 – 3:00**      **Secure Payment System (SPS)**  
Chris Garrett & Gary Ng, Information Technology, FMS
- 3:00 - 3:30**      **Open Forum Discussion**  
Questions & Answers  
Next Meeting